

Please find below the latest update from NSDC on supporting residents and businesses affected by flooding from Storm Babet.

Grants

The County Council hardship fund of £120 for residents affected by flooding has now **CLOSED**.

Good news is that some of the grants available via the Governments flood response framework are OPEN.

For the Community Recovery Grant, as at this morning we have received:

195 applications received

120 applications paid

£60,000 in grant funding distributed so far

In the same application, we are supporting residents with council tax discount if they are unable to occupy their homes because of flooding, trying to make the process as smooth as possible.

To recap, there are five elements of grant available, and some are not live yet:

	Administering Authority	Support offered	How do you apply?
Community Recovery Grant	NSDC	£500 per household - relates only to Storm Babet (19.10.23 - 25.10.23) For the occupier not the landlord	Direct residents to our website, if residents need support with online forms, direct to Customer Services if friends or family are unable to assist.
Council Tax Discount	NSDC	Initially three months rebate for homes where residents have needed to move out due to flood Babet, could be available up to 31/3/24. Support may also be available for the property they are temporarily staying in	Direct residents to our website, if they need support with online forms, direct to Customer Services if friends or family are unable to assist. Residents should let Revenues and Benefits Team know as soon as they return to their homes.
Business Rates Relief	NSDC	100% business rates relief for minimum of 3 months if flood water has entered the premises	Direct to our website or via Customer Services and the Revenues and Benefits team will pick up.

Business Recovery Grant	To be confirmed	Up to £2500 per business (small and medium size)	Details not yet available
Property Flood Resilience Scheme	To be confirmed	£5000(inc. VAT) to fund measures to improve resilience to future flooding events - households must have a survey by a competent surveyor, which can be claimed against the fund if works identified	Details not yet available

Current caseload

Community engagement colleagues visited affected communities over the past two weeks which has been well received, providing advice and support as well as checking on residents' welfare - the team are also verifying flood claims to support the swift payment of grants.

Thank you for providing information to us so we can have a robust picture of the scale of flooding in the district.

Clean Up

Refuse collection is back to normal and we are dealing with requests to collect used aqua sacs etc. so far collecting 3.6 tonnes of waste.

If residents wish to have used aqua sacs collected, this can also be requested via Customer Services.

If a community prefers to gather aqua sacs in one location for ease of collection this is welcomed and should be arranged through Customer Services, and we will agree a day of collection with our Environmental Services team.

The Council continues to offer free collection of bulky waste for households affected by the flooding. Unfortunately, due to changes in legislation, we will not be providing skips to properties but residents can request collections by calling Customer Services on 01636 650 000 or emailing customerservices@newark-sherwooddc.gov.uk with details of the content of the waste so it can be correctly processed.

Restocking of sandbags/aqua sacs

Our emergency planning colleagues are contacting local flood wardens to sign post for replenishment of stock via the emergency planning team at Nottinghamshire County Council as we are conscious communities want to be prepared for any further flooding. More information can be found here at [After a flood | Nottinghamshire County Council](#)

Working with partner agencies

We have received several queries from residents relating to preventing future flooding and to understand the cause of flooding that involve other agencies such as Severn Trent Water and the

County Council. We will be taking these issues forward with partners to find a resolution. We continue to signpost and support residents where we can.

How you can help

Please encourage residents to look at the latest information on our website, the Notts County Council website, and direct queries via the Customer Services team. If they wish to arrange collection of flood damaged goods to do so via our Customer Services team.

More support and advice is also available from the [National Flood Forum](#)